



IMPORTANT INFORMATION ABOUT OUR SERVICES

ALWAYS INCLUDED:

- Professionally trained cleaners
- All supplies and tools (except vacuum cleaner due to sanitary reasons)
- Pet-Friendly
- Every clean is licensed, bonded, and insured
- Unlimited customer service through email or phone
- 100% Satisfaction Guarantee
- Each cleaning is unique. The lists below are a guide of what we do during the specified cleaning.

DISCOUNTS AND BENEFITS FOR RECURRING CLEANINGS:

Any recurring service price is guaranteed for 12 months!

10% off: biweekly cleanings

17% off: weekly cleanings

PLEASE NOTE:

Before we arrive: If you are aware that your home is cluttered, please ensure that the home is picked up before our arrival. If the home has not been professionally cleaned in the past 30 days or has excessive buildup, please add the flat-rate “Heavy Duty” extra to the booking.

Once we arrive: Any work performed outside the regular scope such as de-cluttering or organizing will be charged at our hourly rate prior to starting the actual service. This applies to any situation, which would prevent us from initiating the cleaning process at arrival. Furthermore, if we arrive and it is apparent that the home has not been cleaned professionally within the last 30 days or has excessive buildup, we will add the “Heavy Duty” extra to the booking.

CLEANING SERVICES EXPLAINED: See Chart Below!

Maintain Cleaning: For those who have used our service or another professional cleaning service within the 30 days.

Deep Cleaning: For those who want their home cleaned top to bottom. Best for first time customers!

Move In/Move Out*: For those who are moving in or out! (*property must be vacant)

	Maintain Clean	Deep Clean	Move In/Out Clean
Living Spaces Bedrooms Garage			
Cobweb Removal	✓	✓	✓
Dust Baseboards	✓	✓	✓
Dust Blinds	✓	✓	✓
Dust Ceiling Fans	✓	✓	✓
Dust Light Fixture	✓	✓	✓
Dust Window Ledges	✓	✓	✓
Clean Mirrors	✓	✓	✓
Vacuum/Sweep/Mop Floors	✓	✓	✓
Trash Can Emptied & Wiped Down	✓	✓	✓
Dust Furniture/Decorations	✓	✓	✓
Clean Doors & Frames	X	✓	✓
Clean Inside Windows	X	✓	✓
Clean Light Fixtures	X	✓	✓

Wet Wipe Blinds	X	✓	✓
Clean Window Ledges	X	✓	✓
Wet Wipe Baseboards	X	✓	✓
Clean Ceiling Fans	X	✓	✓
Vacuum Furniture	X	✓	✓
Wipe Down Furniture	X	✓	✓
Remaining Trash Removed	X	X	✓
Clean Inside Cabinets & Drawers	X	X	✓
Sweep Out Garage	X	X	✓
Kitchen			
Cobweb Removal	✓	✓	✓
Dust Baseboards	✓	✓	✓
Dust Blinds	✓	✓	✓
Dust Ceiling Fans	✓	✓	✓
Dust Light Fixtures	✓	✓	✓
Dust Window Ledges	✓	✓	✓
Clean Mirrors	✓	✓	✓
Vacuum/Sweep/Mop Floors	✓	✓	✓
Trash Can Emptied & Wiped Down	✓	✓	✓
Wipe Down Cabinets	✓	✓	✓
Clean Appliance Exteriors	✓	✓	✓
Clean Countertops & Back Splash	✓	✓	✓
Clean Items (Toaster, Keurig, etc.)	✓	✓	✓
Clean Microwave (Inside & Outside)	✓	✓	✓
Clean Stove Top	✓	✓	✓
Clean Tables	✓	✓	✓
Clean Doors & Frames	X	✓	✓
Clean Inside Windows	X	✓	✓
Clean Light Fixtures	X	✓	✓
Wet Wipe Blinds	X	✓	✓
Clean Window Ledges	X	✓	✓
Wet Wipe Baseboards	X	✓	✓
Clean Ceiling Fans	X	✓	✓
Clean Chairs & Bar Stools	X	✓	✓
Remaining Trash Removed	X	X	✓
Clean Inside Cabinets & Drawers	X	X	✓
Clean Hood Range	X	X	✓
Clean Inside Oven	X	X	✓
Clean Inside Refrigerator	X	X	✓
Bathrooms			
Cobweb Removal	✓	✓	✓
Wet wipe Baseboards	✓	✓	✓
Dust Blinds	✓	✓	✓
Dust Ceiling Fans	✓	✓	✓
Dust Light Fixtures	✓	✓	✓
Dust Window Ledges	✓	✓	✓
Clean Mirrors	✓	✓	✓
Vacuum/Sweep/Mop Floors	✓	✓	✓
Trash Can Emptied & Wiped Down	✓	✓	✓
Dust Furniture/Decorations	✓	✓	✓
Clean Inside and Out of Toilet/Surrounding Areas	✓	✓	✓
Clean Shower/Tub	✓	✓	✓
Clean Sinks	✓	✓	✓
Clean Towel Racks	✓	✓	✓
Wipe Down & Disinfect Cabinets	✓	✓	✓
Clean Doors & Frames	X	✓	✓

Clean Inside Windows	X	✓	✓
Clean Light Fixtures	X	✓	✓
Wet Wipe Blinds	X	✓	✓
Clean Window Ledges	X	✓	✓
Clean Ceiling Fans	X	✓	✓
Remaining Trash Removed	X	X	✓
Clean Inside Cabinets & Drawers	X	X	✓

EXTRAS:

Same Day Service- Call to ensure availability!

Heavy Duty- For properties that haven't had professional service in the last 30 days or have excessive buildup

Deep Clean- Includes more areas and items than a basic clean

Move In/Out- For properties that are being moved in or out of

Windows- Interior of windows

Kitchen Cabinets- Removing of all items and cleaning the inside of cabinets

Refrigerator- Cleaning of Interior

Oven- Cleaning of Interior (No Self-Cleaning Ovens)

Blinds- Wet Wiping

Laundry- Per Load

Dishes- Per Sink

Garage- Sweeping of Garage (Must Be Empty)

HOURLY SERVICE:

For this service, we provide a solution for any requests you may have including extras that usually would be considered add-ons. It is important that you accurately estimate the time required when booking this service. When time is up, we leave.

WE DO NOT OFFER THE FOLLOWING SERVICES:

- Lifting and moving heavy furniture (requiring another person's assistance)
- Reaching heights inaccessible on our 2-step ladder
- Clean the fronts of TVs
- Carpet cleaning (but we can refer you to awesome providers!)
- Cleaning bio-hazardous substances (feces, blood, etc.)
- Cleaning infested properties (rodents, bugs, etc.)
- Move appliances that are connected to gas or water
- Service clients who are disrespectful to our staff